

# 2021 Impact Report

Widespread health inequities and structural racism deeply impact the ability of migrants, immigrants, and asylum seekers to access quality care when they need it.

Migrant Clinicians Network (MCN) is changing that. MCN, a national 501(c)3 nonprofit organization, works diligently and unceasingly to identify and close the gaps in health care that migrants, immigrants, and asylum seekers face -- often at the most precarious moments in their lives.

# **EMERGING ISSUES: COVID-19**



MCN accelerated our educational offerings and development of multilingual resources to support community partners. We kept clinicians and community organizers informed on the changing environment of COVID-19 and the needs of hard-to-reach and at-risk populations who are affected by health disparities and inequities heightened by the pandemic .

## Our projects covered

- COVID-19 education
- Vaccine access
- Community outreach
- Mental health



Capacity building to support communities to:

- Address the pandemic;
- Build long-term resilience;
- Advance health equity.

## **Activities Addressing COVID**



263 COVID-19 Resources Developed



Photo: Centros de los derechos del migrante



41
Learning
Collaborative
Sessions

## **CLIMATE CRISIS AND ENVIRONMENTAL JUSTICE**

MCN continues to build on its programmatic, research, and advocacy efforts to respond to the impact of the climate crisis on migration and to ensure the health and safety of the communities and worker groups we serve.



## **Emergency Management**

- COVID response training and education
- Help communities build robust plans that include underserved populations
- Trainings on the mental health impact of climate-related disasters

## **Community Mobilization**



MCN collaborates with organizations in the community.

In 2021, MCN used the Community Mobilization model to target specific needs and challenges of communities in rural Puerto Rico. We built on our previous work to collaborate with stakeholders like schools and community health centers on specific issues like safe water, chemical safety, public health emergencies, and mental health.

## TRAINING AND TECHNICAL ASSISTANCE



# MCN provided

42 Learning Sessions



Registrations Received

3,598



Live Participants

1,747



**Evaluations Received** 

1,274



Continuing Education Certificates Provided

267

# Reached 676 Organizations

## Including:

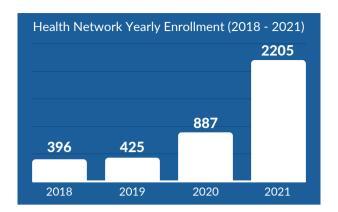
- + 125 Health Centers
- + 66 Government Agencies
- + 130 Non-profit Agencies
- + **39** Health Departments
- + **75** Colleges/Universities
- + 32 Educational Institutions
- + 33 School Districts
- + 45 Mexican Consulates

# **HEALTH NETWORK / PATIENT NAVIGATION**

Twice as many patients enrolled in 2021 than in the previous year.



- Prenatal cases were most of our enrollments
- Continued to receive other referrals for:
  - TB
  - General Health
  - SCAN: Specialty Care Access Network
  - and MRI: Medical Review for Immigrants
- Created a web portal to aid COVID patients
- Shared stories on social media of HN staff connecting mobile patients with care



#### Quotes from prenatal patients enrolled in HN

"The help from Health Network was all I had; I don't know, honestly, what I would have done without it."

"I didn't know what to do or who to call when being told I couldn't leave the hospital without a baby car seat, but thanks to this program I was able to connect with the right people and in my language."

## **WORKER HEALTH AND SAFETY**

MCN heads up numerous projects to promote health equity and safe work environments for migrant, immigrant, and underserved workers.

 Train-the-trainer programs to equip community health workers to teach their community about chemical and pesticide safety, heat-related illness, infectious diseases

- COVID-19 and infectious disease prevention programs focused on:
- o Meatpackers, crab pickers, and chicken processors, and farmworkers
- o Health department and health center personnel o School employees in Puerto Rico
- Pesticide safety advocacy through development of stakeholder groups
- Advocacy for stronger worker protections from pesticides, heat and COVID-19



A CHW from the VdS program in San Bernardino, CA trains workers.

# **VENTANILLAS DE SALUD**



MCN staff gather from the 3 VdS office locations.

MCN is the fiscal agent of Ventanilla de Salud offices in **Austin**, **Eagle Pass**, and **Del Rio**, **Texas**.

In 2021, **87,609** people visited these locations. (34,100 Austin + 13,858 Del Rio + 39,651 Eagle Pass)







VdS produced social media graphics promoting vaccination using templates developed by MCN



Almost **32,000 COVID-19 vaccines** were administered across the 3 VdS in 2021. (3,877 Austin + 8,745 Del Rio + 19,367 Eagle Pass)



#### **Binational Health Week**

During the month of October, **50 agencies** participated in the celebration of Binational Health Week. Virtually, seven conferences were given on the services provided by the organizations that joined this event, **reaching 1,599 people**.

# WITNESS TO WITNESS / CLINICIAN SUPPORT



The US health care and service provider workforce, always under pressure, is exhausted, overwhelmed and angry. Attrition rates are higher than ever. The Witness to Witness (W2W) program supports these dedicated people by attuned listening, pointing them to multiple sources of resilience, and presenting the keys to reasonable hope.

#### In 2021, W2W provided:

- Online Seminars
- Peer Support Groups
- Learning Collaborative for Managers

## 2021 Highlights:

- Resources: 34 resources developed in English, 11 in Spanish.
- Internal Support: For MCN staff, W2W created three listening circles, three support groups, and two support groups per month for Health Network Assocites
- External Support: 14 online seminars; six peer support groups; four learning collaborations for managers, and 10 consultations.

## THOUGHT LEADERSHIP







**Blog Posts** 

Media Outlets contacted MCN in 2021



"I found you by researching organizations working with health advocacy for Latinos. Migrant Clinicians Network popped up at the top of the list."



MCN earned a Digital Health Award for our FAQ which kept clinicians informed with the latest COVID news & we received recognition for an article that provided tools to help keep patients stay safe in an age of misinformation.



**Example:** Our regularly updated FAQ, in English and Spanish, was launched at the end of January 2021.

- Updated 20 times over the course of 11 months, including 8 major revisions.
- Fully bilingual
- As of 12/21, viewed **10,656** times in English and 4,638 times in Spanish

# **FUNDRAISING**



Support our work Your donation will



donations across 14 different campaigns, programs, and projects.

Total amount raised through grassroots investment: \$197,960

- Guidestar gave MCN a Platinum Seal of Transparency in 2021, the highest level of recognition.
- GreatNonprofits gave MCN a 2021 Top-Rated NonProfit designation based on reviews and stories on their website.

## **CONNECT WITH US!**

